# 2024 SUMMER CAMP FAMILY HANDBOOK



Please read the contents thoroughly. This handbook is updated each year and it is very important for returning families to be aware of any changes.

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## **CONTACT INFORMATION**

#### MAILING ADDRESS (Year Round)

Camp Wenonah P.O. Box 81240 Fiddlers Green Ancaster, ON, Canada L9G 4X2 Phone: (905) 631-2849

#### MUSKOKA OFFICE (June 24 – August 27)

Camp Wenonah 1324 Bird Lake Road, RR #3 Bracebridge, ON, Canada P1L 1X1 Phone: (705) 645-6163

#### **E-MAIL CONTACTS :**

Campers at Camp	campers@campwenonah.com
Muskoka Office	summeroffice@campwenonah.com
General Admission/Registration/Household Accounts	info@campwenonah.com
Camper & Leadership Programs Questions and Concerns Jennifer 'JJ' Jupp (Senior Director - Experience)	jj@campwenonah.com
<b>Program &amp; Tripping Questions and Concerns</b> Eoin 'Woody' Wood ( <i>Senior Director - Program</i> )	woody@campwenonah.com
Health Centre & Medical Questions and Concerns Nancy Vandenbergh ( <i>Director of Health and Wellness</i> )	nancy@campwenonah.com
Food Service & Dietary Restrictions Questions and Concerns Fraser 'Tito' McOuat (Senior Director - Operations)	tito@campwenonah.com

Website: www.campwenonah.com	Instagram: @campwenonah
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## PREPARING FOR CAMP

#### What to Bring to Camp

We do not accept responsibility for any clothing and/or equipment that is lost or broken while at Camp, or during transit by bus.

Below is a suggested packing list based upon a <u>one-week</u> stay at Camp. Please adjust accordingly based upon length of stay. Laundry service is provided on Mondays for campers staying longer than one week.

CLOTHING	EQUIPMENT		
<ul> <li>5-7 T-shirts</li> <li>3-4 Pairs of shorts</li> <li>1 Pair of pajamas</li> <li>2-3 Sweaters / Sweatshirts</li> <li>3-4 Pairs of long pants</li> <li>2 Bathing suits</li> <li>7-10 Pairs of underwear</li> <li>7-10 Pairs of socks</li> <li>2 Pairs of running shoes</li> <li>1 Pair of sandals / water shoes</li> <li>1 Jacket</li> <li>1 Rain Jacket</li> </ul>	<ul> <li>Sleeping bag</li> <li>Pillow</li> <li>Fitted sheet (to cover mattress)</li> <li>2 Beach towels</li> <li>1 Bath Towel</li> <li>Flashlight and extra batteries</li> <li>Insect repellent</li> <li>Toiletries (comb, toothbrush, toothpaste, deodorant, kleenex, sanitary needs)</li> <li>Shampoo &amp; soap (phosphate &amp; nut free)</li> <li>Sunscreen (minimum SPF 30)</li> <li>Personal water bottle (labelled with camper's name)</li> <li>1 pair of rubber boots</li> </ul>		
CANOE TRIP NEEDS	OPTIONAL		
<ul> <li>For POLARIS participants. Please consider bringing the following:</li> <li>30 Litre Dry Sack</li> <li>Wool socks &amp; warm hat (toque)</li> <li>Fleece</li> <li>Footwear - Running/hiking shoes, campsite shoes (crocks, sport sandals)</li> <li>Fox 40 Whistle</li> <li>Compact, light-weight Sleeping Bag</li> <li>Rain Jacket &amp; Rain pants</li> <li>Sun hat</li> <li>Flashlight/headlamp</li> <li>Sleeping Pad</li> </ul>	<ul> <li>Camera</li> <li>Stuffed animal</li> <li>Fishing rod</li> <li>Self-addressed, stamped envelopes/writing paper (for letters home)</li> <li>Tennis racquet</li> <li>Acoustic guitar</li> <li>Books/comics</li> <li>Deck of cards/board games</li> <li>Personal Flotation Device (PFD) (We do have a full inventory at Wenonah but appreciate those that can bring their own so we can maintain proper sizing for each camper. If you do choose to send one along, please make sure that it is well labelled.)</li> </ul>		

\*\*\* Some shampoos, conditioners, and other toiletries contain nut products. Please screen all toiletry items to ensure that no nut products are present, as per our Nut Aware Policy.

#### **Packing Notes**

There is no need to pack anything beyond those items listed on our Packing List. The Camp experience may be compromised if unnecessary items are packed. Camp is one of the few places where campers can be free of inequities. The more "stuff" that campers bring, the more inequity can be present in a group.

Help us create a positive experience for all campers by **NOT** sending the following items to Camp:

- Food or snack items
- Laptops / tablets
- Portable music playersSpeakers
- Walkie TalkiesGaming Devices
- □ Expensive clothing
- Expensive jewelry

- Curling irons
- □ Hair dryers
- Lighters or matches

#### **Packing Tips**

- 1. **Please label all items**. We recommend all clothing, bedding and equipment be labelled (adhesive tape or waterproof marker is best). Never assume that your camper will recognize an item, no matter how unique it is! Please include full name (vs. initials).
- 2. Please don't buy new clothes for Camp! Send clothes that are comfortable and well-used.
- 3. Do not send anything to Camp that you are not willing to risk losing.
- 4. Keep packing simple and realistic. Please don't overpack! Space in cabins and tabins is limited.
  - Luggage is stored under bunk beds. There is between 8-12 inches of space under the bunks.
  - Suitcases, duffle bags, and low Rubbermaid containers work well. Trunks do not fit under a bunk bed.
- 5. Include your camper in the packing process. This helps to reduce lost and found items because your camper may be able to recognize what is theirs. It helps the camper's sense of independence.

To keep packing reasonable, consider using our laundry service (provided to campers who are staying two weeks or longer). However, please do not send any clothing that will not stand up to commercial laundering or that requires delicate care.

## Laundry

Laundry service is **included** with registration and provided to campers who are staying two weeks or longer. Fabricare Cleaning Centre of Bracebridge is our laundry service provider. Campers receive a personal bag for them to fill with items to be laundered on Sunday, and clean laundry is returned 24 hours after pick-up. Lost or unreturned laundry bags are charged to your family account at \$20/bag.

## **Promotional Pictures**

Many pictures are taken at Camp for promotional purposes. **If, for any reason, your camper should not appear in these pictures, please notify us in writing by the start of Camp**. We share some of our best photos on our website and on social media.

Please note that campers bring their own cameras and may photograph each other. We have no control over how those pictures are used.

## **Cabin Photos**

Our professional photographer (Heather Douglas) takes pictures of all cabin groups, ROOTS, POLARIS, and WCITs. We will send your camper home with a physical copy of their group picture.

## General Store vs. Tuck Shop... Which is Which?

Please think of the General Store as a place your camper can go to buy clothing and accessories, such as a t-shirt or extra water bottle. 'Tuck' is a camp term for snacks, and you can purchase a 'Tuck Package' so that your camper has access to 'Tuck' during their cabin's Tuck Times. You can read more about the General Store and Tuck Shop below.

## Wenonah General Store (Camp Clothing & Merchandise)

This year we have a few options when it comes to purchasing Wenonah merchandise at the General Store.

- Purchase online before May 31st\*\* to reserve your item for pick-up on the first day of your camper's period. The website to make pre-purchases will be shared with our families in another email during the week of May 6th.
- 2. Apply a 'Camp Store Deposit' to your child's account so that they may shop for themselves during the Camp period. Detailed instructions for this process can be found below.
- 3. Purchase onsite/in person at our Open House or on the first and last days of Camp Periods. We accept debit and most major credit cards.

\*\*While we do our best to always ensure an adequate range of items and sizes for purchase, we strongly recommend ordering in advance to guarantee your correct size and/or colour. After that, you and your camper's purchases are subject to the availability we have on hand at our General Store on-site. Inventory and size range decreases in the latter weeks of the Summer, so we recommend all August/Period 3/Period 4 families plan their purchases well in advance.

#### Camp Store Deposit Instructions:

- Login to your online account and navigate to your child's season registration details
- Scroll to the bottom of the screen and click 'Add Deposit'
- Specify the amount you'd like to add to your camper's account
- Enter your credit card information to process the payment
- The store deposit charge will be visible on your camper's registration and your household account statement
- You can log-in again at any time to deposit a 'top-up' on the account if you notice the funds are low and you'd like your camper to have access to more funds. Please note that Camp Wenonah is not responsible for communicating a 'top-up' with your camper. You may get in touch with your camper by emailing them (campers@campwenonah.com) to let them know that they have access to more money. Please do not call our office to ask that they leave a note or message for your camper regarding 'top-ups'; This is administratively difficult to coordinate.

Prices for items in the General Store are listed below. We recommend that you discuss with your camper(s) which item(s) they may like to purchase to get a sense of what you could deposit into their store account. We suggest a minimum deposit of \$20 and a maximum of \$150. Once the funds are deposited, your camper has autonomy over how they are spent at Camp, and you **will not be contacted for permission** before they make purchases at the General Store. Any unspent funds will be credited back to your account, and you will be notified in September of any credit balances and given a window to request a refund. Any unrefunded credits will be automatically applied as a credit toward 2025 registrations.

#### 2024 General Store Price List (subject to change):

T-Shirt - \$30 (Adult & Youth)	Ball Caps - \$30
Sweaters - \$60 (Adult) \$55 (Youth)	Water Bottle - \$40
Wenonah Games Shirt - \$25	Notebook - \$20
Wenonah Games Headband - \$10	Sticker Sheet - \$10

#### The 'Tuck Shop' (Snacks)

We brought back a fan-favourite at Camp Wenonah - the Tuck Shop! Not to be confused with the General Store (or your camper's online 'wallet'!). Wenonah campers will enjoy access to some fun snacks during Tuck Times such as a sweet or crunchy treat or specialty beverage like a juice box or can of pop.

Cabins will enjoy Tuck Time on their designated days during their stay at Camp. They will be made aware of

their schedule for Tuck once arriving at Camp.

You can add a 'Tuck Package' to your camper's account the same way that you add bussing. There will be one 'Tuck Package' option available to your camper depending on their length of stay at Camp (1, 2 or 4 weeks). Purchasing a "Tuck Package" will give your camper access to the Tuck Shop during their cabin's designated tuck times:

- 1 week Camper Tuck Package \$8 (2 items of Tuck @ \$2/item, 2 tuck days)
- 2 week Camper Tuck Package \$20 (2 items of Tuck @ \$2/item, 5 tuck days)
- 4 week Camper Tuck Package \$40 (2 items of Tuck @ \$2/item, 10 tuck days)

As always, snacks are available each day at Camp. Fruit is available at all times of the day in the Lodge. To best promote allergy awareness and to prevent unwanted animal friends at Camp, we expect that campers do **<u>NOT</u>** bring additional food items with them to Camp.

#### **Cabinmate Requests**

Many campers attend Camp with a friend they hope to share a cabin with. We are committed to doing the best we can to accommodate cabinmate requests (please note that this **does not apply to ROOTS, POLARIS, and WCITs** where the strength of each program is reflected in the full group experience).

There are some things to keep in mind so we can accommodate your cabinmate request:

- Campers must be within 18 months in age.
- Requests must be mutual (i.e. requests should be made by both campers).
- Campers must be attending for the **same session** and for the **same length of stay**.
- We guarantee one mutual cabin mate request.
- We cannot make any changes to cabinmate requests on the first day of any Period.

In the rare case that a request is made for two campers to *not* be together, you **must** notify the other family. Camp Wenonah cannot play a role in this situation.

### **Behaviour Policy**

#### CODE OF CONDUCT

We believe that every person has the right to feel safe, both physically and emotionally, at Camp. When behaviour issues arise and/or challenges present themselves, we resolve them on an individual basis. Camp staff are trained to work with understanding, care, and patience.

All campers are asked to agree to a Code of Conduct to show that they understand the rules and the potential consequences. We reserve the right to withdraw any camper without warning who, in our opinion, compromises the physical or emotional safety of any person at Camp, or who is an immediate hazard to the safety of themselves or others.

#### THERE ARE NO REFUNDS GIVEN FOR CAMPERS WHO ARE SENT HOME DUE TO VIOLATION OF BEHAVIOUR POLICIES OR THE CODE OF CONDUCT.

Senior Director JJ (jj@campwenonah.com) is pleased to discuss this policy if it requires further clarification.

	CODE OF CONDUCT	C L E A R W A R N I N G	M E E T W I T H D I R E C T O R	WRITTEN REPORT FILED	P H O N E C A L L T O F A M I L Y	DISMISSAL FROM CAMP
Problem Area	Description		Poten	tial Cons	equence	
Alcohol	Consumption or possession of alcohol on Camp property or while in the Camp's charge				х	х
Bullying	Physical or verbal assault or aggression, threat of physical aggression, ongoing and deliberate exclusion, emotional abuse and/or harassment.	х	х	х	х	х
Defiance	Refusal to comply with persons in authority	Х	Х	Х	Х	
Disorderly Conduct	Persistent opposition to authority, behaviour contrary to the positive moral tone and stance of the Camp	х	х	х	х	х
Drugs - legal	Use of non-prescription or prescription drugs not administered or approved by a Health Care professional (including the Camp Nurse or Administration)	х	х	х	х	х
Drugs - illegal	Use or possession of illegal drugs on Camp property or while in the Camp's charge				х	х
Harassment	Comments or conduct that is known or ought to be known as unwelcome, including discrimination based on one's race, ethnicity, religion, gender, gender identity, ancestry, ability, or sexual orientation.	х	х	х	х	х
Cannabis	Use or possession of cannabis on Camp property or while in the Camp's charge				х	х
Profanity	Swearing, or the use of obscene or foul language	Х	Х	Х	Х	Х
Sexual Activity	Engaging in sexual activity while in the care of Camp Wenonah	Х	Х	Х	Х	Х
Sexual Assault	Engaging in non-consensual sexual activity which compromises the physical or emotional safety of self or others	х	х	х	х	х
Smoking / Vaping	Use of any tobacco or vaping products (not limited to cigarettes) on Camp property or while in the Camp's charge				х	х
Theft	Taking or possessing property without the permission of the owner			Х	Х	Х
Vandalism	Acts of vandalism include graffiti and the willful destruction of property	Х	Х	Х	Х	Х
Weapons	Possession, use of, or threat of use of a weapon (including but not limited to a firearm or knife)				х	х

## **ARRIVALS AND DEPARTURES**

Please be sure to double-check and confirm the start date and pick-up and drop-off times for your camper, as well as which mode of transportation you selected. <u>Start dates can be found on our website</u>.

All Periods start on a Sunday and end on a Saturday (with the exception of WEEnonah). Any changes to transportation plans must be made with at least one week's notice.

We assume all families are arranging transportation for their campers to and from Camp, either by car or by bus transportation. For any out-of-province or International campers requiring assistance getting to Camp, please contact our Camp Office at info@campwenonah.com.

#### **Bus Transportation**

Campers have the option of taking the highway coach bus service to and from Camp. The bus picks-up and drops-off at:

#### VAUGHAN MILLS MALL 1 Bass Pro Mills Drive Vaughan, ON L4K 5W4

Vaughan Mills Mall is located north of downtown Toronto, at Highway 400 and Rutherford Road, just south of Canada's Wonderland.

The bus meets at the Vaughan Mills Mall entry #3 between Posts 3D and 3E.

Please note:

- Bussing must be selected when you submit your Final Forms to guarantee a spot. Space is limited.
- Cost for bussing is as follows: \$50 (One-Way), \$100 (Round-Trip)
- Buses are air-conditioned and have washrooms onboard.
- Bus service is *not* available for these Periods:
  - o Trip home at the end of Period 1A
  - o Trip to Camp to start Period 1B
  - o Trip home at the end of Period 3A
  - o Trip to Camp to start Period 3B
  - o Trip home at the end of Period 4A
  - o Trip to Camp to start Period 4B
  - o Arrival or Departure for WEEnonah

Additional notes about the Wenonah bus service:

- Plan on arriving at least 30 minutes in advance of departure time. <u>The full bus schedule can be found</u> on our website.
- Buses depart at their scheduled time. We **<u>do not</u>** wait for those who are late.
- Campers may bring a nut-free snack (the first meal at Camp for those arriving by bus is an early lunch).
- Camp staff will be standing at the bus door to take attendance.
- Designated Camp staff will be at a table to take your child's medications.
- We ask for your patience when traffic is slow and buses from Camp are delayed.

#### **Car Transportation**

Families have the option of dropping off or picking up their children from Camp by car.

- Arrivals and Departures by car for every Period happen between <u>10:30 am</u> and <u>11:30 am</u> with the exception of WEEnonah.
- WEEnonah campers may arrive by car between **9:30 am** and **10:30 am**.

- PLEASE DO NOT ARRIVE EARLIER THAN 10:30 am.
  - Due to space restrictions in Camp and on the Camp road, we ask all families to arrive after the Bus pick-up and drop off. WE ARE UNABLE TO MOVE CAMPERS AND ROOTS/POLARIS/WCITS INTO ACCOMMODATIONS <u>BEFORE 10:30 AM</u>
- For Car Arrivals:
  - o Check-in at the Program Hub (formerly the Main Office will be signed accordingly).
  - o Camp staff take campers to cabins to get settled in.
  - o Take any & all medications to the Health Centre and give to the nurses.
- For Car Departures:
  - o Go to your camper's accommodation to pick them up and get their luggage.
  - o Check out with your child's cabin staff or leadership staff

## **DURING CAMP**

## **Communication During Camp**

- For all first-time Wenonah campers, we provide a check-in phone call to let you know how your camper is adjusting to life at Camp.
- You will receive this phone call sometime <u>after</u> their first 48 hours at Camp.
- If we are unable to reach someone directly, a message will be left. (Feel free to be back in touch with us if you'd like more details).
- Please note: phone calls are <u>not</u> made for campers in the WEEnonah program.

## **Contacting Us**

#### Year-Round Office (905-631-2849)

- Open regular hours during the Summer months.
- Monday Friday, 9:00 am 4:00 pm
- Director of Administration, Sarah 'Sojo' MacPherson is available to help you

#### Muskoka Office (705-645-6163)

- Open every day during Summer Camp.
- We do our best to answer all calls; however, based on the Camp schedule we cannot guarantee someone is in the office at all times.
  - o If your call is not answered, please leave a detailed message and we will return your call as quickly as possible.

## The Wenonah Office Contacting You

Camp may be in touch with you for a number of potential reasons (please don't be alarmed, as it is often just an administrative question). However, other reasons for contact may include:

- Continued struggles adjusting to Camp life.
- Ongoing behavioural issues.

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- To obtain further details from you to help your camper with any struggles we are often in touch to seek some tips and tricks from parents/guardians to best serve their campers while at Camp if they are facing some level of struggle or adversity.
  - If your camper has had to make a trip to the Hospital or Medical Clinic
    - o We try to contact you first at your cell or main number, then at work, then at any other numbers you have given (cottage, etc.).
    - o If we can't reach you, we call the person you listed as the emergency contact.
    - o It is important to make your wishes known to any person acting as your emergency contact.

- o In the case where a decision is necessary and direct contact has not been made, the Camp Director or Nurse will make a decision on your behalf, in your child's best interest.
- Please Note: We do <u>not</u> automatically contact you if your child visits the Camp Wenonah Health Centre or has typical camper challenges.

#### **Mobile Devices at Camp**

First and foremost, we view time at Camp as the ideal opportunity for children to disconnect from technology, especially the internet and social media (and the pressures and expectations that come along with online life).

Campers are best able to live in the moment and enjoy and appreciate their Camp experience when they are free from the expectations and pressure associated with social media and the technological aspects of life.

If families decide that they do want to send their child to Camp with a device of this kind, we have in place strict rules and regulations with regards to their use:

- All devices must be handed in on the first day of Camp all devices are locked up in the Office.
  - o If a device is not handed in and found after the first day, it is taken by staff and locked away until the end of that camper's time at Camp or returned to the family.
- There are designated *Talk & Text* times, based upon age groups (roughly once a week per camper)
- Campers are only able to use their devices at the given time, in the designated area under supervision of staff. Devices must be signed back in after each use.
- Devices are not allowed for use for additional purposes (i.e. listening to music, etc...)

Any urgent information that needs to be passed along to families will be done so by the Camp staff, so there is no need for a camper to have a device to be in touch with their home. We encourage campers to write home as a form of regular communication with their families and/or friends (more information below).

For the same reasons listed above, campers will not have access to the Camp phone system. *Please do not promise your child the opportunity to call home while at Camp. We are here for you and your camper(s). Connect with JJ at* jj@campwenonah.com *if you have any questions.* 

## Email at Camp

#### Reach your camper quickly by sending an email to campers@campwenonah.com

- ✓ Include your child's name and cabin/tabin name in the subject line.
- ✓ Limited to one email per camper per day.
- ✓ Our emails are checked once a day (early in the morning or late at night to allow time during the day for sorting) and are delivered to cabin mailboxes every 24 hours. Staff then deliver to Campers daily.
- ✓ Limit emails to text only. We are not able to print animated greeting cards or digital photos.

#### Please don't:

- ✓ Attach any photos or borders to your email we are unable to print images that accompany emails.
- ✓ Put us on any lists of forwards or mass emails.
- ✔ Give the Camp email address to anyone outside of the household.
- Send inappropriate content. We do not read emails, but they are not private when printed. We do not pass along anything obviously inappropriate.

In the case that any information has changed (updated transportation information, update to emergency contact, etc...) please contact the Camp Office (summeroffice@campwenonah.com) directly versus sending this information to your campers as this information is rarely passed along.

#### **Incoming Mail for Campers**

Please address any letters to:

Your Camper's Name / Period(s) Attending / Cabin Name Camp Wenonah 1324 Bird Lake Road, RR #3 Bracebridge, Ontario P1L 1X1

- Mail is delivered to Camp each weekday.
- Incoming mail takes a few days to arrive at Camp (about four days from Toronto).
- Mail that arrives after your camper has left for Camp is "returned to sender."

## **Outgoing Mail for Campers**

- Mail is put in an outgoing mailbox each weekday (please note outgoing mail often takes longer to travel than incoming mail).
- We encourage parents/guardians to include pre-addressed, pre-posted envelopes for their campers to simplify the letter writing process.

Sometimes, parents/guardians may get a letter that is sad or upsetting. Keep in mind that the letter was written a few days before you got it, during a settling-in period or during what your camper perceives to be a difficult time. Most often the problem will have been resolved by the time you read the letter. However, if you notice a pattern or receive news that is worrisome, please contact the Camp and speak with one of the Directors.

### **Care Packages**

- We strongly discourage families from sending care packages to Camp please plan ahead and pack all necessary items for a camper's arrival.
- Care packages can create undue competitiveness, feelings of exclusion or disappointment and can lead to negative cabin dynamics. Time at Camp is best spent away from the pressures of material possessions.
- We do allow families to send packages in the case of a camper's birthday, in this case:
  - o Please ensure the package does not contain food.
  - o Try and keep packages as small as possible for ease of transportation and storage.
  - o We also encourage any families dropping their children off by car to leave packages in the office to be delivered on a certain date. This avoids involving the postal system, which is easier for all.
- In the case of your camper requiring any "emergency" items that were forgotten, please let the Camp administration know and post the package to the Camp (rather than to the camper) and we will then ensure the items are delivered to your camper.

## Visitor's Day/Day-in-Town

## Visitor's Day

For all campers attending for a month-long stay (or longer) we provide the option of a Visitor's Day. These happen during the middle Saturday of each month. Please note there is no Visitor's Day for campers attending for two weeks or less.

- This year's dates are set for Saturday, July 13 and Saturday, August 10.
- Campers are available for pick-up starting at 10:30 am on those days.
- For campers just out for the day, a return sometime before dinner is best (5:30 pm).

- For any campers staying out overnight, we ask that they return before Noon on the following Sunday morning.
- For any campers attending Camp over the July/August changeover, there is a day break in between the months with no program available. It is our expectation that families use this day as a break from Camp, as we use this time for staff changeover and important staff meetings. Please be in touch with us to make a plan regarding time away from Camp, etc...
  - o Please Note: we do make exceptions for International or out of Province campers.

#### Day-in-Town

For any campers who will not have a visitor with them on Visitor's Day (including International and out of Province Campers) we provide a Day in Town Program to give these campers a break from being on-site.

The day includes:

- A trip to Bracebridge, including a meal out and a visit to the local cinema for a movie.
- Campers also have some time to purchase any personal items necessary.
- We ask families to include some money for their camper (deposited into their camper's account when completing the Final Forms). We then provide an envelope with cash for them to use in town. Campers are responsible for keeping any change from Day in Town.
  - o \$40 or so is generally enough to cover a meal, movie and any personal items needed.
  - o Campers whose parents/guardians have indicated they will be attending Day in Town, but have not included a deposit in advance will be charged \$40 to their final statement, this money is then provided to their child.
- Campers travel in small groups, supervised by Wenonah staff members.

## **International Campers**

All campers travelling to Camp from outside Canada must have:

- ✓ A passport (and appropriate citizenship documentation, which may include a birth certificate)
- ✓ A letter of permission from a parent stating that the camper has permission to attend Camp Wenonah, the dates, flight information, and that they will be met by a staff member.
- ✓ A card with the Camp's name, address, and phone number to show to customs' officials.
- ✓ Canadian currency for the airport (\$25-\$40 Canadian should be enough for souvenirs and snacks).
- Medication must be in its original container. Instructions for dosage and dispensing must be translated into English and included with the medication.

#### **Unaccompanied Minors**

Check with the airline you are using for their policy on unaccompanied minors. There is often a fee for a child under 13 years old to travel alone, and it requires arriving earlier at the airport. Camp does not assume the cost and if an airline insists that the fee be paid, we charge your Camp account. Please pay for this service in advance, and make the Camp aware so that we can make the appropriate staff arrangements.

## Arriving at Camp

- Campers leave valuables (such as passports, airline tickets, and money) locked in the Office.
- Camp emails families once their campers have arrived at Camp.

#### Phone Calls

- International campers may call home *once per week* based upon the International Camper Phone Call Schedule.
  - We have many international campers. We appreciate your understanding of this limit.

- We encourage international campers to connect with their families via WhatsApp, with wifi available in our Main Office.
- If you have a relative, friend, or colleague in Ontario (or Canada), please consider using them as your emergency contact.

#### Language

The language used at camp is English, and all program instruction is in English. Campers and staff *may* be able to speak another language (French and Spanish are the most common), but it is not guaranteed. Your child should be comfortable with basic English so that the Camp experience is a positive one.

## Food Service

#### PLEASE DO NOT BRING OR SEND FOOD ITEMS TO CAMP.

Under the direction of our Executive Chef, three meals, plus snacks, are prepared each day. We have many campers and staff who require a special diet while at Camp. We ask for any information or instructions regarding special diets to be included when completing the Final Forms. Any changes made need to be communicated to the Wenonah Office at least **three weeks in advance** of that Camper's arrival at Camp.

Alternative menus can be accommodated based upon:

- Allergies and/or medical reasons
- Religious beliefs
- Well-established / long-standing personal lifestyle choices
- Parental preference for their children

Please note, we do not accommodate:

- Individual taste and/or preferences
- Diets or dieting without advanced written notice.

Once a special diet has been selected and an alternative menu has been made, it is the expectation of Wenonah that campers remain on that alternative menu for the remainder of their time at Camp.

For those who need special diets or have food allergies, notification in writing to the Camp Office is required at least **three weeks in advance** of the first day of the Camp Period. Copies of the two-week menu are available on our website.

If your child has a **food allergy**, please indicate this on the Medical Form in detail so that the Executive Chef can make accommodations.

- If your child's food allergy is life-threatening and may require the Executive Chef to make extensive modifications, please notify the Senior Director - Operations (tito@campwenonah.com) directly to make arrangements.
- Some restrictions may require supplementary food to be sent by parents for the kitchen to prepare.

The prevalence of **eating disorders** among adolescent children is increasing dramatically. Campers sometimes decide to "experiment" with disordered eating at Camp (away from parents' supervision). As part of our commitment to promoting healthy living, we do not allow dieting or experimentation at Camp. That is why we ask for advance notice of (and your consent for) specific dietary requirements. If your camper is recovering from an eating disorder, please contact either the Director of Health & Wellness (<u>nancy@campwenonah.com</u>) or the Senior Director - Experience (jj@campwenonah.com).

## **Nut Policy**

Our entire Summer camping season is designated as "nut aware." We welcome many people to Camp who

have life-threatening nut and peanut allergies. We do not compromise their safety during their stay at Camp. Our Summer Camp menu is created with this in mind. All food served through the kitchen and on out-trips is carefully screened so that nothing is labelled as containing or "may contain" any nut or peanut products.

### **Birthdays at Camp**

Our food service staff prepare birthday cakes for all campers for their special day at Camp. It is not necessary to request or send a cake. If your camper has a birthday at Camp, you can leave or send a birthday package, but please do not include any food.

## **Snack Policy**

There are plenty of snacks available, and we ask you NOT to send food with your camper.

## **Health Services**

We need all parents/guardians to fully complete the Medical Form by April 30th. All information is due online.

If you need to update health information after you submit it but **before Camp begins**, e-mail <u>info@campwenonah.com</u> or call the office at (905) 631-2849 to request that your camper's medical form be reopened, make the edits, and then re-submit the form online.

If you need to update health information after you submit it, but **while your camper is at Camp**, please call the office at (905-631-2849) and provide updated details to our office staff team, as well as e-mailing the change to nurses@campwenonah.com. An update will be provided to our onsite Nurse team once the information is received.

If you have any additional questions or concerns about health and wellness while your camper is at Camp, you may contact our nurses (nurses@campwenonah.com). They do their best to respond in a timely manner; however, please be aware that due to the nature of Camp life, nurses may not be able to respond immediately. Any urgent matter should be shared by phoning the Camp Office (705-645-6163).

There is always a Nurse Practitioner on site who can diagnose and prescribe; our Camp Doctor lives off-site but is available for consultation. If your camper needs to visit the medical clinic or hospital in Bracebridge, this decision is made by the nursing team, in consultation with the Camp Doctor. We will, of course, let you know about any steps being taken to care for your child.

## **Medication**

If your camper brings any prescription medication to Camp:

- NEW FOR 2024\* Please send your camper's prescription medications in blister packs, or in their original containers if that is not possible. Your local pharmacy should be able to put prescribed medication into blister pack form for your camper(s). It is not legal for our nurses to dispense medication from any other container, including weekly pill organizers. Your camper will not receive their medications if they are not in their original containers. We will ask you to get a new prescription from your pharmacy if your camper's medications come in any other container. All dosing instructions must be readable on the label.
- All instructions for dosage and dispensing MUST be translated into English if they are in another language, and included with the medication. International campers bringing medication to Camp must also ensure that it is in its original container.
- Medication is dispensed after each meal and before bedtime. If your camper's routine medication time cannot fit into this schedule, or any breach of the routine could result in serious health consequences, a letter of explanation is required before Camp.

- Send clear instructions in writing for the administration of medication (s), including the reason for taking it and usual timing. Camp staff cannot accept verbal instructions.
- Send enough medication to last the full Camp Period your child is attending.
- Camp is not the time to 'trial' your camper off medications or take a 'medication vacation'. Please DO NOT expect Camp staff/nurses to manage your camper while they are off their normal medications. It is not fair to the camper and can negatively affect their Camp experience.

Upon arrival at Camp, please indicate to Camp staff if you have medications to drop off or if you wish to speak to the Health Centre staff; they will visit you at your vehicle upon request. All medication is stored (and locked) in the medical dispensary. Nursing staff (or, during outtrips, trip leaders) are responsible for dispensing the medication as per the prescription and your instructions.

Campers should know why they take their medication and when to take it. Understanding helps them remember to take it. Be sure to discuss this with your child. The Health Care Team will work closely with cabin staff to ensure your child gets their medications, but we cannot force children to come to the Health Centre if they don't want to come.

We provide most common non-prescription medications, including:

- TYLENOL (acetaminophen)
- ADVIL / MOTRIN (ibuprofen)
- Junior versions of TYLENOL and IBUPROFEN (chewable and liquid)
- BENADRYL (diphenhydramine)
- CLARITIN (loratadine)
- REACTINE (cetirizine)
- GRAVOL (dimenhydrinate)
- cold/sinus medication (Tylenol or Advil Cold & Sinus)
- Vitamin C
- throat lozenges
- antacids (TUMS)
- laxatives (Restorolax)

#### **Prescriptions**

If, at any time, a prescription needs to be filled or medication has been prescribed, Camp pays the up-front costs and puts the charge on your camper's account. If the medication is not covered by OHIP, or you do not live in Ontario, you receive the original receipt and can proceed for reimbursement from your personal drug plan. Under no circumstances can we submit receipts to an insurance company for medications or treatments on behalf of a camper or staff. Non-Ontario residents (or anyone without a health card) are charged a fee to see a doctor (either in a walk-in clinic or at a hospital). Camp pays this up-front fee, and charges are added to your family account.

#### **Camper Care Before Camp**

Campers should not come to Camp with known communicable diseases or health issues (such as COVID-19, chicken pox, lice, viral infections, rashes, athlete's foot, impetigo, etc.). If your camper has been exposed to anything communicable within three weeks of the start of their Camp Period, you must alert the Camp Office. Together, we will determine whether to consider keeping your camper at home for some extra time. In the event that a camper arrives at Camp unaware that they have a communicable illness, we will let families of campers in that cabin know their camper has been exposed. Campers may be required to leave Camp immediately in this case.

It is a good idea for campers coming for one month or longer to visit the dentist before Camp, especially if they have braces or retainers. Ensure that orthodontic work is in good shape. In the case of emergency dental work, most dentists in Bracebridge only do temporary work to make the camper comfortable, and require payment up-front, which is charged to your account.

Please ensure that young female campers know about and understand menstruation and have appropriate feminine hygiene products. It is not unheard of for the onset of menses to happen at Camp.

## **Head Lice**

Please check your camper thoroughly for head lice/nits within three days of their first day at Camp.

Campers are checked for head lice on the first day of arrival at Camp. Campers found to have head lice (as deemed by our medical team or a professional lice checking company) are treated following the guidance of these professionals.

If your camper is found to have lice, The Lice Squad will do the first treatment immediately. A follow-up treatment is required 4 or 5 days later. The Lice Squad will return to provide that treatment. There is a cost associated with the treatment that you will be expected to pay (this is a fee paid to Lice Squad and is estimated to be up to \$350).

At Wenonah, we understand and respect religious observance of head coverings and a private space for checks and if necessary, treatment, will be provided.

While head lice is not uncommon for campers, it can be a difficult experience for your camper to have lice discovered at Camp. Please avoid this by checking for it or treating it at home.

## Bed Bugs

With the rapid rise in bed bug cases across North America, Camp Wenonah is committed to further enhancing our bed bug protocols and sharing them with our families. Abell Pest Control, a leader in the industry, utilizes the *Apprehend Bed Bug Prevention* program, a non-toxic natural biopesticide that helps to kill bed bugs on arrival and assists in preventing them from breeding. This offers protection from the establishment of bed bug infestations in our Camper cabins. Having said that, with new campers arriving each session, these insects can reappear.

#### How Can You Help?

Before packing for Camp, we ask that you run all belongings coming to Wenonah, including all bedding, sleeping bags, pillows, and your bag(s) through the dryer for 30 minutes on high heat. We kindly ask that you contact us if your family has come into contact with bed bugs before your expected arrival at Camp so we can do everything possible to prevent the introduction of them at Camp. Parents are encouraged to do the same procedure with campers' belongings upon returning home.

#### Sun Safety

All staff are trained to promote sun safety for your child:

- Sunscreen is available at the Health Centre and all program areas should campers run out.
- Water taps can be found around camp.
- Campers are encouraged to wear light clothing that covers shoulders and arms, when not doing water activities.

Help us by packing:

- a hat with a brim and sunglasses
- sunscreen for your camper (minimum SPF 15, but SPF 30 or higher is preferable)
- a water bottle with your child's name on it

## **Epi-Pen Policy**

If your camper requires an Epi-Pen, they should come to Camp with <u>at least two</u> Epi-Pens. If your camper is attending a two-week or one-month period an extra Epi-Pen must be brought to Camp for the out-trips. Please send a fanny pack to Camp with your child to carry their Epi-Pen.

Any camper who requires an Epi-Pen for a food, bee, or insect allergy may go on an off-site trip, with written permission from a parent. Some risk of coming into contact with nuts or nut products, although a very remote possibility, could take place on a trip or out-of-Camp activity. We ask families to keep these risks in mind when making decisions about off-site excursions for their camper.

## Lyme Disease

We follow the guidelines and recommendations of the Simcoe Muskoka District Health Unit, the Ontario Camps Association, and the Public Health Agency of Ontario with regards to surveillance, assessment, and management of tick bites. At present, Wenonah is NOT located in an area where Lyme Disease is a concern, but we are vigilant in our follow-up of tick bites or any insect borne concern.

### **Immunizations & COVID-19 Vaccination Status**

Camper immunization history is requested on the Medical Form because the safety and well-being of all campers and staff at Wenonah is very important.

If your camper has received COVID-19 vaccinations, please share this information on the Medical Form.

Please share your camper's most recent vaccination information on the Medical Form. If possible, please attempt to catch-up on any missed vaccinations (especially tetanus) before they arrive at Camp.

Camp Wenonah reserves the right to send a camper home immediately if they have had a close contact with a suspected case of someone with a communicable disease (including COVID-19) to prevent transmission and to ensure everyone's health and safety. In this case, parents/guardians are responsible for any expenses incurred to bring a child home and time missed from Camp will not be reimbursed. Factors that Camp would consider in making this decision may include the immunization status of a camper, the degree of contact with a person who has an infection, and guidance or direction from the Simcoe Muskoka District Health Unit.

On the Medical Form, please let us know if your camper's immunizations are up-to-date according to the following schedule and give the <u>last date of immunization</u> for each:

#### For campers under 13 years of age:

- A primary series (4 doses usually given at 2, 4, 6 & 18 months) of Diphtheria, Tetanus, Pertussis, Polio and Hib
- 2 doses of Measles Mumps Rubella (MMR) vaccine one dose after their first birthday and a second dose at 4-6 years (given as MMRV vaccine which also protects against varicella/chickenpox)
- 2 doses of varicella/chickenpox vaccine one dose routinely given at 15 months and a second dose at 4-6 years given as MMRV vaccine
- Meningococcal (Men-C-C) vaccine (usually given at one year of age)
- 4-6 year booster for tetanus, diphtheria, pertussis and polio (Tdap-IPV) (Adacel Polio)
- 2 doses of an approved COVID-19 vaccine

#### For campers 13 years of age and older:

In addition to the vaccines highlighted above, they should also have:

- Hepatitis B vaccine (2 doses offered at school in Grade 7)
- Meningococcal (Men-C-ACYW) vaccine (1 dose offered at school in Grade 7)
- Between 14-16 years of age, should receive booster for tetanus, diphtheria and pertussis (Tdap)

• 2 doses of an approved COVID-19 vaccine

For more information, please see Ontario Publicly Funded Immunization Schedules.

Any parents with questions about whether their child's immunizations are up-to-date should contact their health care provider or local public health unit.

### Daily Screening/Head-to-Toe Checks

Cabin staff continually monitor a camper's health while at Camp. To ensure that each camper is healthy throughout their time at Camp, cabin staff complete daily screening of each camper for any concerns.

A visual "head-to-toe" check, overseen by the Camp Nurses, is also completed to ensure that there are no ongoing issues and/or irritations which could lead to more serious health issues (scrapes, bumps, bug-bites, etc.). Recommendations for follow-up with your family physician or a clinic in your home area could be made by the nursing team based on these checks.

## **Staffing Notes**

#### Female Cabin Staff with Younger Male Cabins

We continue our longstanding policy of, on occasion, placing female Cabin Staff with our younger male camper cabins (10 years and under). We have had great success with this in the past. Many of our younger campers appreciate having an older female figure with their group and, for many, it helps the transition to Camp from home. A male staff member lives in the cabin.

## **Staff Qualifications**

We have high expectations of every staff member, which are reflected in our hiring policies.

- Each staff member completes an interview and a background check.
- Many staff members are returning and have participated in both levels of leadership development programs (POLARIS and WCIT).
- Staff must have a minimum lifesaving qualification of Bronze Cross, and many have NLS.
- Staff must possess Standard First Aid & CPR-C certification.
- We also look at qualifications in other program areas which means that cabin and program staff are able to teach in a variety of areas.

## **Program Notes**

#### Swim Checks and Colour Chords

In accordance with Ontario Camps Association standards, we check the swimming ability of every camper (and staff member).

- On the first day of Camp, every camper must complete a swim check.
  - We use this as an assessment as opposed to a test (there is no pass or fail), the assessment allows our staff to track the ability and comfort level of all campers in the water.
- Campers then wear colour-coded wristbands so that staff members can tell at a glance whether a camper is a weak or non-swimmer, or a strong swimmer.
- Some water activities may be restricted for campers who are non-swimmers or weak swimmers.

## **Overnight Canoe Trips**

All campers aged 12 years or older who are staying for a minimum of two weeks participate in at least one overnight canoe trip with their cabin group on our back lake – Saw Lake. Canoe trips are supervised by the Cabin Staff and an additional Wenonah staff. Costs for these canoe trips are included in camp fees. Campers attending for one month or more will participate in more than one overnight trip. Campers aged 11 years & under may have an overnight trip based on the discretion of the Senior Director - Program and based on the interest, ability and experience of campers.

### **Swim Lessons**

Camp Wenonah offers swim lessons through the Lifesaving Society (Bronze Medallion and Bronze Cross) for one month campers. In place of the recently discontinued Red Cross swimming lessons, Camp Wenonah utilizes the Royal Lifesaving Society curriculum of swim levels.

## Paddlemaking

Paddlemaking is a popular PIC program available for campers interested in creating their own canoe paddle.

- Campers must be staying for at least two weeks
- Paddle blanks are \$40
- Paddle blanks MUST be purchased in advance (by April 30) through your camper registration account.

### Whitewater Kayaking

A whitewater kayaking program is available at Wenonah, conditional upon a minimum number of participants. This program focuses on safety and principles of moving water, as well as paddling skills and techniques. The month-long program culminates in a day trip to the nearby Gull River to apply the skills learned in the program.

#### To participate in the day trip to the Gull River:

- Campers must be 13-15 years old and be one month campers (this option is not available for those in the ROOTS program).
- Pay an \$80 fee. This charge covers the outtrip, bussing, and lunch.

#### Wenonah Games

In the last three days of Period 2, Period 4 and Period 4B we hold the ever-popular Wenonah Games. During Wenonah Games campers participate in a wide variety of activities (at all levels of healthy competition) to earn points for their team.

- All campers are placed in one of three Houses: Aki (Green), Dawaa (Red) or Zibbins (Blue)
   Campers new to Wenonah are placed on Houses before their arrival at Camp.
- Members of the same family are automatically placed in the same House. If you are related to someone
  at Camp (past or present) who has a different last name, please make us aware so that all relatives can
  be on the same House team.
- Please note that campers may not request a House and may not switch between Houses unless in the case of the Camp's oversight in splitting family members into different Houses.
- Once you are on a House team that is your team for life!

## **Duke of Edinburgh Award**

We offer opportunities for youth taking part in The Duke of Edinburgh's Award program to achieve components of their Bronze, Silver and Gold Levels while at Camp. These components include both the Adventurous Journey and Residential Project.

Please contact Senior Director - Program Eoin "Woody" Wood (woody@campwenonah.com) if you'd like more information.

## Leadership Programs

### POLARIS

"Personal Opportunities for Leadership, Awareness, Recreation, Instruction & Skill Enhancement"

## Please note that all POLARIS participants will receive a detailed email from Senior Director - Program Eoin "Woody" Wood in early June with a fulsome overview of the program, experience, expectations and other items to consider prior to arrival at Camp.

#### **Canoe Trip**

As a part of the program, Polaris participants take part in a 7 day trip to Algonquin Park.

- The trip will focus on Canoe Tripping skills (paddling, portaging, navigation, wilderness safety).
- Each POLARIS has a turn as Leader of the Day.
- Camp Wenonah will provide most necessary materials and items for the trip; however, we ask that POLARIS Participants bring the following personal items to Camp for their trip:
  - o 30L Dry Sack (MEC, Sea Line or Baja are recommended brands)
  - o Wool Socks (warmer and dry faster than cotton)
  - o Warm Hat (toque)
  - o Sun Hat
  - o Fleece long-sleeved top
  - o Sturdy Rain Gear (ponchos and windbreakers are not sufficient). Rain Jacket & Rain Pants
  - o Footwear Running/hiking shoes, campsite shoes (crocks, sport sandals)
  - o Lightweight Synthetic Sleeping Bag (lighter and pack up much smaller than bulky cotton/flannel sleeping bags)
  - o Sleeping Pad (optional)
  - o Flashlight/headlamp
  - o Fox 40 Whistle

**Please Note:** If a POLARIS participant comes to Camp with a pre-existing injury it is at the discretion of the Senior Director - Program and Wenonah Management Team, in consultation with the Camp Nurses, to determine whether that camper is able to participate in the Algonquin Park canoe trip. We want to ensure the safety of all of our participants and will not jeopardize the safety and/or well-being of anyone under our care.

#### **Instructional Programs**

POLARIS participants spend extensive time both in canoeing & sailing, working towards ORCKA and CANSail certification levels respectively.

Participants also work towards Bronze Medallion/Bronze Cross and Emergency First Aid Lifesaving Society levels.

Participants have additional opportunities to receive advance level instruction in other Camp program areas, including climbing, kayaking, and more!

#### **Transition Year**

It often happens that children arrive at Camp, excited about finally being in the POLARIS program, only to be shocked at what is expected of them. No longer are they care-free campers who are at Camp just to have fun and to be with their friends. While those aspects are certainly important to the POLARIS program, it is also a

highly structured experience with far less personal choice, and a certain amount of leadership and maturity is expected from each participant. Please discuss these expectations as well as your camper's goals for the program and help them understand their new role and purpose at Summer Camp.

Participation in the POLARIS program does not guarantee a spot in next year's WCIT program. Registration is on a first-come, first-served basis.

#### WCIT

'Wenonah Counsellor & Instructor Training'

#### **PROGRAM COMPONENTS**

The focus of the WCIT program is the further development and enhancement of individual leadership skills and abilities through direct interaction with campers and staff members in a variety of program areas, support roles and workshops (active and theory-based).

#### Leadership Workshops

WCIT participants spend time with the WCIT Directors and other Wenonah staff in sessions that aim to enhance individual and group leadership skills and abilities.

#### Internship

WCIT participants provide leadership to the Camp community in a number of ways. This provides the unique opportunity for hands-on experience and allows WCITs to develop as program and activity facilitators.

WCIT participants may also be given the opportunity to shadow staff members in a variety of roles at Camp. WCITs can be fully immersed in cabin life, programming and can choose to shadow staff members in some of the various support roles available at Wenonah.

Upon completion of the Wenonah Counseling & Instructor Training program, WCITs are prepared to use their skills in a variety of recreational and camp settings. Some may wish to apply for open staff positions for the next season at Wenonah while others may wish to consider other leadership opportunities.

#### Feedback

WCIT Directors provide feedback to all WCIT participants on an ongoing basis throughout the month. This includes formal mid-month and end of month one-on-one feedback sessions. Staff who mentored WCITs in roles around Camp will also provide feedback for WCITs. Your participant should leave Camp knowing exactly how they did in the program.

#### WCIT vs. Staff

WCITs take on a much higher level of responsibility than other campers and may enjoy certain benefits that they share with the staff. However, it is important to remember that WCITs are not staff members. WCIT participants work closely with staff members, where it is easy to blur the lines into believing that they are doing the same job as a staff member. However, our staff have been trained in PreCamp and have been given a much higher level of overall responsibility for the campers.

The program is an experience that allows WCITs who may want to apply to be staff in the future to learn and gain a better understanding of what a job at Camp really entails. WCIT is therefore not just a training year, but also a "tryout" year. The WCIT program offers participants a chance to show what they have to offer as a staff member, and also to learn from mistakes in a safe way.

We hope that each WCIT leaves the program with a sense of accomplishment, responsibility, independence, close bonds of friendship, and having had the opportunity to make a positive impact on campers' lives.

## Leadership Clothing

Each month, the POLARIS & WCIT groups each design a piece of clothing specific to their program and their month at Camp (in most cases a sweatshirt). This is a practice in teamwork, compromise and cooperation, while also providing participants a token of their month in the program.

- The purchase of this item is optional and can be selected and paid for by families when completing the Final Forms which will include a \$55 charge.
- The style, design and colour of the clothing is decided by the groups, with oversight from staff.
- Orders are placed within the first week of the month so that participants can receive them before leaving at the end of the month.

## **POLARIS/WCIT To Staff Transition**

Completion of the WCIT and/or POLARIS programs does not guarantee anyone a job at Camp Wenonah the following year. Anyone interested in working at Wenonah must complete an application and go through our interview process. Every year we have significantly more applicants than we have available staff positions. Candidates are assessed based on: performance in the leadership programs, staff applications, resumes, interview, group interview, Camp skills, as well as general attitude and work style. All staff are required to possess a minimum Bronze Cross certification (possessing an NLS certification will help in our assessment of a candidate) as well as a Standard First Aid & CPR-C certification.

Anyone interested in applying to Camp Wenonah for a staff position in 2025 should contact the Senior Director (Experience), jj@campwenonah.com, sometime in September to obtain a Staff Application, which must be submitted by the stated deadline to be considered for a position. Applications for first-year staff positions are available to applicants who were born in 2007 or earlier. Decisions and job offers are made early in the New Year (January & February).

## After Camp

We strive to make the experience at Wenonah better and better, and we are always grateful for your feedback. Senior Director Jennifer "JJ" Jupp is available to discuss any concerns that may arise once your child has returned home from Camp (jj@campwenonah.com).

## Lost & Found

We do our best during the Summer to return any lost items to their rightful owner (properly labelling all items greatly helps this process). However, every year there are several items that are left at Camp at the end of every Period. We make an attempt to return any and all labelled items to families.

- Lost and Found is kept at Camp for two weeks after the end of your Camp Period.
- If you wish items to be sent by mail, appropriate postage charges are added to camper accounts.
- Please contact info@campwenonah.com immediately when campers return home with a description of item(s) that are missing so we can conduct a proper search.
- After being kept for two weeks, unclaimed lost and found is donated to a local charity.

## Important 2024 & 2025 Dates

#### Welcome to Wenonah: Meet the Directors - Sunday, April 21

Please join us at the Oakville Conference Centre to learn more about Wenonah!

During our Meet the Directors event, we will share with you our Welcome to Wenonah presentation which provides a terrific orientation to all aspects of our experience. You will also have a chance to meet members of our Management Team, ask questions about Camp and get excited for a terrific Summer!

WHEN: Sunday, April 21 (2:00 - 3:00 pm)

WHERE: Oakville Conference Centre (2515 Wyecroft Road, Oakville, ON)

Please be sure to RSVP with us if you plan on attending!

#### New Camper & Family Open House - Sunday, June 23

Curious to see the Wenonah site? Interested in having fun with your family in some popular Camp activity areas? Looking to meet our Summer Camp staff? Join us for our New Camper & Family Open House!

Our Open House is the perfect opportunity for new campers and their families to visit Wenonah, enjoy a complimentary lunch in our Lodge, experience many program areas, and build excitement as we look forward to a magical Summer Camp season at Wenonah.

WHEN: Sunday, June 23 (11:00am - 3:00 pm)

WHERE: Camp Wenonah (1324 Bird Lake Road, Bracebridge, ON)

Please be sure to RSVP with us if you would like to join us at the Open House!

#### 2025 Summer Camp Registration

Plan ahead and mark your calendars for registration next Summer! More details about the registration process will be made available at a later date.

Registration will occur in three phases. If you're unsure which category you fall into, please contact info@campwenonah.com. Our starting dates for 2025 Summer Camp registration:

- 1. Wenonah Champions Circle Tuesday, August 27, 12:00 pm
- 2. All 2024 Camper Families Wednesday, August 28, 12:00 pm
- 3. New to Wenonah Families Tuesday, September 10, 12:00 pm

Spaces in our most popular programs tend to fill very quickly. It is our recommendation that you register as soon as possible in your given window to avoid disappointment. Spaces in programs are not held or guaranteed without deposits.